



**\*\* Billing Provider PO Box in HIPAA 5010 \*\***

As Payers transition to using the HIPAA 5010 standards it is expected they will begin requiring the Billing Provider on claims include an address for a physical location and reject a PO Box or lock box. Payers may enforce this change at any time as they prepare for and complete the transition to HIPAA 5010.

The HIPAA 5010 rules regulating the Billing Provider Address represent a change from 4010 and now support the National Provider Identifier (NPI) subpart rules: the Billing Provider Address can no longer contain a post office box or lock box, but instead must be a physical address associated with the NPI subpart.

For many providers this will require changes to no longer send a PO Box as the Billing Provider Address (Loop 2010AA). If needed, the PO Box can instead be included as the Pay-To Provider Address (Loop 2010AB). This may also require an update to enrollment records with the Payer.

**\*\*Action Required by Customer\*\***

Providers currently sending Billing Provider Addresses with a PO Box or lock box should immediately begin a transition to use a physical address instead. A transition plan should include contacting Payers in advance of making changes to verify requirements and update enrollment records. Providers may also need to work with practice management system vendors to change the addresses used on claims.

Can't make the change in your practice management system? We can help! After 9/1/11, MD On-Line will begin client testing and transition to 5010. We will assist you in adding the correct data to your outbound file.

**Begin the transition to use a physical address now to avoid unexpected claim rejections. It is not necessary to wait for any HIPAA 5010 conversion or the January 1, 2012 compliance deadline.**

Thank You for your attention.