



# 837 Professional Claims Standard Companion Guide for Submitters

To be used in conjunction with the Technical Report Type 3 and  
Addenda for ASC X12N 837 Version 005010X222

Companion Guide Version: 1.0

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## Disclosure Statement

This document is intended to be a companion guide for use in conjunction with the ASCX12N National Electronic Data Interchange Transaction Set TR3s and Addenda Guides. The information in this document is provided by MD On-Line, Inc. for its associated Trading Partners.

This document contains clarifications as permitted by the Health Insurance Portability and Accountability Act of 1996 (HIPAA) Standard for Electronic Transactions. This document is not intended to convey information that exceeds the requirements or usages of data expressed in the ASCX12N National Electronic Data Interchange Transaction Set Implementation and Addenda Guides defined by HIPAA.

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## Preface

This companion Guide to the ASC X12N Technical Report Type 3 (TR3s), adopted under HIPAA, clarifies and specifies the data content being requested when data is transmitted to MD On-Line. Transmissions based on this companion document, used in tandem with the X12N TR3s, are compliant with both X12 syntax and the Implementation Guides.

This companion guide is intended only to assist submitters with information to be supplied to MD On-Line (MDOL) in the Professional Health Care Claim transaction (837 Professional). This guide only addresses information fields that:

- consist of information which MDOL is required to or allowed to supply to trading partner
- are identified as mutually defined
- are defined by specific payer(s)

Submitters must use the National Electronic Data Interchange Transaction Set TR3s for the Professional Health Care Claim transaction (837 Professional) for complete instructions on submitting this transaction. This companion guide does not modify any of the requirements of the TR3s. Transactions must include all the information identified in the TR3s as required information.

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## Introduction

This companion guide was developed for use in conjunction with the ASC X12N 837 Professional (005010X222A1) Technical Reports Type 3. For any submission to MD On-Line, Inc. (MDOL) if your transactions do not meet the specifications outlined in this guide, we may not be able to process those transactions. Additionally, claims must conform to provisions as set forth in any provider network contracts.

## References

- a) ASC X12N Technical Reports Type 3, 005010X222, 005010X222A1 (Copies can be obtained from [www.wpc-edi.com](http://www.wpc-edi.com) or <http://store.x12.org>)
  
- b) Acronyms:
  - 837P – 837 Professional Claim Transaction
  - ANSI – American National Standards Institute
  - ASC – Accredited Standards Committee
  - EDI – Electronic Data Interchange
  - GE – Functional Group Trailer
  - GS – Functional Group Header
  - HIPAA – Health Insurance Portability and Accountability Act of 1996
  - IEA – Interchange Control Trailer
  - ISA – Interchange Control Header
  - MDOL – MD On-Line
  - NDC – National Drug Codes
  - NPI – National Provider Identification Number
  - ST – Transaction Set Trailer
  - SE – Transaction Set Header
  - X12 – The most widely used standard for EDI in the US

## Getting Started

MD On-Line's technology allows trading partners to submit claims, check eligibility, receive claims status, and receive remittance advice. The MDOL network is easy to access and is based on HIPAA compliant standard transactions.

To get started, contact MDOL EDI Submitter Enrollment at 888-499-5465 for your Submitter Registration information and setup.

## Submitter EDI Enrollment

Contact MDOL EDI Submitter Enrollment at 888-499-5465 for enrollment information.

## Connectivity Options to Send and Receive Files

MD On-Line offers EDI Submitter Trading Partners a web-based file upload and report retrieval protocol. Contact MDOL EDI Submitter Enrollment at 888-499--5465 for more information.

## Administrative Guidelines

- Each inbound transmission to MDOL should contain only one ISA/IEA interchange. Files with multiple ISA/IEA will reject. Within the ISA/IEA interchange, a trading partner may send one GS/GE functional group. In turn, each GS/GE functional group may contain multiple ST/SE transaction sets.
- MDOL will not support file compression.
- MDOL will not process negative dollar values.
- If you are approved for 837 Professional claims production, any programming changes to your software MUST be tested by MDOL prior to submitting claims from the changed software. Please contact technical support at (888) 499-5465.
- Payer IDs must be included in the 2010BB segment on all claims. Please refer to the MDOL website at [www.mdol.com](http://www.mdol.com) for a complete list of payer ids.

## Transaction Testing

MDOL will require the submission of test files before accepting production transmissions.

Retesting is required if a submitter alters or upgrades their processing system as system changes may effect the production format.

MDOL reserves the right to temporarily revoke production status when an EDI Partner's transactions repeatedly cause production errors. Production status would be re-instated once retesting occurs and production errors are resolved.

## Testing Steps

- 1) Once Registration is complete, MDOL distributes a submitter ID, secure password, and URL.
- 2) The submitter needs to send a minimum of 10 test claims representative of types that will be submitted in production to the website using the assigned submitter ID and password. For example, the test file should contain claims representing the various claim types submitted in the normal course of business such as chiropractic, anesthesia, and/or general claims. It is important to use valid patient data.
- 3) MDOL staff will review the test file and will report back any issues.
- 4) Submitters may have to send additional test files if HIPAA errors are found.
- 5) Once approved, client is contacted, and moved to production status.

*Note: Test transactions submitted to MDOL will NOT be processed for payment.*

## Testing Tips

The following are tips and guidelines to assist in successful testing:

- Check assignment of benefits to ensure that the appropriate indicator is reflected for payments assigned to the provider.
- Ensure that NPI numbers are valid for billing, rendering and referring physicians.
- Make sure that tax id and NPI are valid and current.
- Ensure that diagnosis and CPT codes used are valid and current for the date of service.
- Use valid 9 digit zip codes.

## 837 Professional Claim Data Requirements

Files submitted to MDOL must comply with the Interchange and Application Control Structure Standards as shown in Appendix C of the adopted TR3 Guide for the 837 Professional Transaction X12N 5010 X222, X222A1.

### Interchange Control Header and Trailer (ISA/IEA) Segments

The ISA segment is the only EDI segment that is fixed in length. The total number of positions in the ISA segment, including the letters "ISA", is 106 bytes. MDOL utilizes the basic character set plus the '@' sign from the extended character set as defined in the Implementation Guide.

The control number submitted in ISA13 must equal the control number in IEA02. The control numbers must always be unique on production files submitted to MDOL. Files with repeated control numbers will be rejected.

### MDOL Required Delimiters and Terminators

Segment Delimiter	'*' Asterisk
Composite Element Delimiter	':' Colon
Segment Terminator	'~' Tilde

### Functional Group Header and Trailer (GS/GE) Segments

The Functional Group Header (GS) Segment indicates the beginning of a functional group of transaction sets. Please review Appendix C in the adopted TR3 Guide for the 837 Professional Transaction X12N 005010X222, X222A1 for complete functional group header and trailer details.

## Specific Data Requirements

### Interchange Control Information

The following values are required in the noted ISA/GS elements:

ISA 05 = ZZ

ISA 06 = sender's tax id

ISA 07 = ZZ

ISA 08 = MDOL837

ISA 14 = 0 (No TA1 Interchange Acknowledgement generated)

ISA 15 = P to denote a production file, T for a test file

GS 02 = sender's tax id

GS 03 = MDOL837

## Reporting

- EDI Submitter Production reports include:
- Session Report – accounting for all claims in file
- MDOL Reject Report should there be any rejections
- Responses from certain payers that provide MDOL with additional accept/reject claim status