inSync® EMR/PM

InSync: Integrated EMR and Practice Management System From MD On-Line

End-to-End Medical Office Software Suite

> *It took me a long time to feel comfortable with purchasing an EMR system. InSync's implementation staff and easy to use features changed all of that. My entire staff is happy with it and I couldn't be happier with the extra time I have to view charts from virtually anywhere. I wish I would have made the decision sooner.*

Jitendra Lodhavia, MD
The Office of Jitendra Lodhavia, MD
Hackensack, NJ

> *InSync has everything I want. The support staff is friendly and responds quickly to any questions I have. The software has been customizable to my needs and I feel it is unique to my practice. My main purpose to go paperless was to save time and increase efficiency, and that's exactly what it does*

Nwaehihee Onyeaghala, MD
Krystal Medical Associates
Berwyn Heights, MD

InSync from MD On-Line (MDOL) is a powerful, fully integrated EMR and Practice Management system that provides practice-wide workflow automation, which improves bottom line results by streamlining care processes.

Our simple, intuitive and integrated solution enables healthcare professionals to provide superior patient care and enhance compliance with regulatory requirements, while operating a more efficient and profitable practice.

- Simplified Front-office Management

- User-Friendly EMR

- Robust Revenue Cycle Management

Our NO HASSLE Philosophy

At MDOL, we strongly believe in simple, no-hassle solutions that work for you. Advances in technology should make your life simple and not complicated. We have leveraged state-of-the-art technology and proven business processes to provide services and solutions that can translate into better efficiency for your organization, dramatic reduction in cost and most importantly, enhanced patient care.

inSync® EMR/PM

![InSync EMR/PM logo]

Why InSync?

Easy to Use

- Easy to learn user-friendly screens
- Single click processes save time
- Easy to adapt customizable templates

Improve Patient Care

- Improve documentation quality
- 24/7 remote access
- Eliminate common errors through streamlined system
- Manage patient care proactively with auto-reminders for tests and procedures

Increase Profitability

- Save time and see more patients
- Improve accounts receivable and cash flow
- Increase claim acceptance
- Reduce coding and billing errors through accurate documentation
- Rapid reimbursement and increase collections

Increase Administrative Efficiency

- Reduce redundant data entry
- Improve communication among office staff
- User-friendly management reports support decision making
- Reduce the number of charts pulled and filed

Reduce Unnecessary Costs

- Reduce the cost of patient documentation cycle
- Reduce paper and mailing costs
- Reduce transcription costs
- Lower labor costs

Adhere to Compliance

- Improve compliance with chart requests and chart audits
- Increase security of patient data
- Meets HIPAA & HITECH standards for electronic transactions

Simplified Front-Office Management

- Appointment Scheduling
- Patient Registration
- Task Management
- Patient Portal

- Patient Information Management
- Resource Scheduling
- Workflow Management

User-Friendly EMR

- Electronic Charting
- Document Management
- Customizable Templates
- Meaningful Use Dashboard

- Specialty Specific Functionalities
- Electronic Prescription/ Medication Management
- Decision Support Tools
- Bi-Directional Lab & Radiology Management

Robust Revenue Cycle Management

- Instant Coding
- Electronic Billing
- Unlimited Claim Submission
- E & M Calculator

- Easy Payment Management
- Track and Manage A/R
- Detailed Reporting Capabilities

Drummond > > > **certified** ™
2011-2012 ONC–ATCB
COMPLETE EHR AMBULATORY

*Disclaimer: This EHR Module is 2011/2012 compliant and has been certified by an ONC-ATCB in accordance with the applicable certification criteria adopted by the Secretary of Health and Human Services. This certification does not represent an endorsement by the U.S. Department of Health and Human Services or guarantees the receipt of incentive payments.

Certification Summary
Certification Date: 9/29/2010
Version: InSync 5.4
Unique Certification Number: 09292010-2301-1
Clinical Quality Measures Tested and Certified:
NQF 0013, NQF 0041, NQF 0028, NQF 0024, NQF 0038, NQF 0031, NQF 0034, NQF 0043

CCHIT CERTIFIED 2011

Ambulatory EHR
InSync® Version 5.4

★ ★ ★ ★ ★
5-Star Usability Rating

Call 877.246.8484 to schedule a demo

InSync includes a complete practice management system which provides superior return on investment by improving efficiency, profitability and the quality of patient care.

The InSync calendar streamlines the appointment scheduling process according to the availability of the physicians. Our user-friendly and intuitive user interface promotes ease of use, ease of training and efficiency in managing all the important functions of a modern office.

The Dashboard provides a summary of scheduled appointments, tasks, unread messages, alerts etc. on one screen

Add, track, and modify patient information with minimal data entry.

Key Features:

Appointment Scheduling

- Rule based scheduling offers the customization of visit types, descriptions, durations, and resource allocations for added flexibility
- Customized daily, weekly, monthly or annual view to meet user preferences and needs
- No-show and cancellation tracking functionality
- Centralized scheduling of appointments across locations keeps track of scheduled activities providing quick access to critical information at various levels by patient, staff or location
- Patient Appointment Search & Provider Availability Search tools to simplify the scheduling process

Patient Summary and Registration

- Simplified entry and retrieval of patient demographics saves time and enhances the quality of patient services
- Patient information available in a concise, organized and easy to use format
- The real-time Patient Eligibility tool streamlines front office workflow and registration
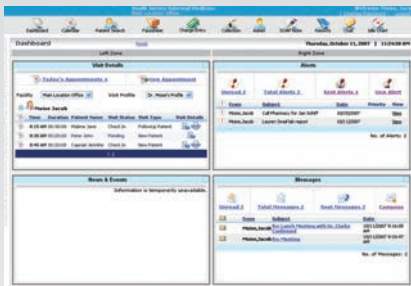
Task Management and Email

- Secure internal messaging improves staff communication
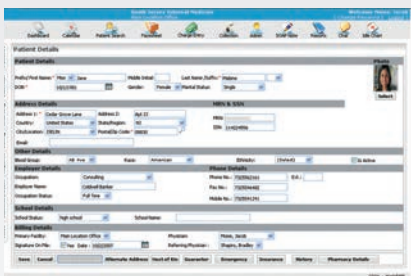- Efficient task management functionality

Resource Scheduling

- Multi-location, multi-physician and equipment scheduling ensures that resources are optimally scheduled, which eliminates scheduling errors and improves physician time management
- Categorized appointment types and user defined time blocking with default time duration assists to better manage patients and resources
- Patient Locator to improve efficiency between office staff during patient visits

Value Added Features

- The Dashboard provides a single screen glossary of scheduled appointments, tasks, unread messages, alerts etc
- User-defined role-based security allows administrators to control access to different parts of the system

InSync
EMR/PM

InSync provides a user-friendly EMR solution which helps increase quality of care, decrease medical errors, reduce operational cost and improve regulatory compliance across your entire organization.

MDOL's intuitive interface and easy charting can be customized to reflect your clinical needs and personal preferences. The EMR workflow allows proper documentation and completeness of the patient encounter while reducing liability.

Key Features:

Electronic Charting

- Customizable point-and-click templates increase efficiency and minimize charting entry time and effort
- Chart summary offers a view of the current chart and previous charts including medications, lab results, diagnoses etc, with just a click of a button
- Store, review and track patient encounters and progress with built-in SOAP notes functionality
- User-defined workflow allows easy organization of progress notes, meds, labs, allergies, vitals, images and other medical records
- Monitor, analyze and graph vitals, lab results, tests and other medical data
- The Meaningful Use Dashboard offers guidance and assistance for users through the attestation process with ease

Specialty Specific Functionalities

- Specialty specific modules and templates quickly capture and generate chart notes
- Feedback incorporated from experienced specialists across the country in developing specialty specific functionalities

E-Lab/Radiology Management

- Bi-directional lab interface enables the ordering and receiving of lab results electronically
- Track overdue labs, tests, and procedures
- Automatic reminders for needed tests or procedures enhance patient care
- Intuitive Radiology module manages orders and images easily

Medication Management / E-prescription

- Prescriptions can be printed or electronically transmitted to patient's local pharmacy
- Most current drug database with complete drug interactions, warnings and allergy checking
- "Preferred Drugs" list and "Macros" increase efficiency and save time

Document Management

- Scan images and documents to reduce paperwork and eliminate chart pulls and misplaced charts
- Relevant patient documents and images can be attached to the corresponding areas of the EMR
- Scanning and integration of old charts into the EMR
- Ability to store and view documents and images in different formats

User-friendly Meaningful Use Dashboard guides and assists users through the attestation process

Manage patient vitals, past and current medication, and allergies with a click of a button.

Robust Revenue Cycle Management

InSync simplifies and automates the filing of medical claims with insurance companies ensuring minimized efforts and accelerated reimbursement. With a click of a button, information from the completed SOAP note is sent to the billing portion of the software. The claim is automatically generated and sent to the insurance queue for payment processing.

Simplified and automated filing of medical claims with insurance companies ensures minimized efforts and accelerated reimbursement.

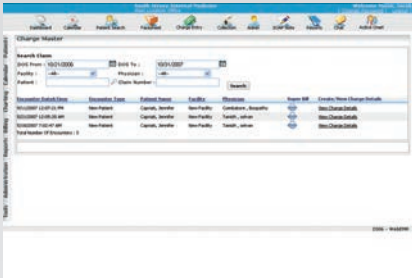# Key Features:

Claims Processing

- Electronic Super Bill creation that includes the charges for diagnosis, services, treatments, and procedures of patients

- Charges are generated at the time of charting which eliminates the need for data entry

- View and edit claims prior to submission

- Electronic claims processing ensures that medical bills are conveniently claimed from insurance companies and swiftly reimbursed

- Unlimited e-claim submission for one monthly low fee

- E&M Calculator to assist in accuracy of billing codes and claim creation

Managing Payments

- Fast and easy posting of charges, payments and co-pay

- Post single or batch payments

- Payment records for maintaining and monitoring patient's payment history

- Easy payment management

Statements & Reports

- Track and manage account receivables

- User-friendly management and financial reports

- Refine reports to suit your specific requirements

inSync ®
EMR/PM

→ Medical Transcription Service

MDOL provides an easy to use, state-of-the-art dictation and transcription service to hundreds of healthcare facilities across the country ranging in size from physician practices to some of the largest and most prestigious medical centers. The service is customized to meet the requirements of each individual client with focus on excellent quality and outstanding service which provides:

- Web Based Digital Dictation System
- Existing Third Party System & Voice System Interfacing – Including InSync!
- Advanced Job Tracking

- Anytime Anywhere Access
- Improved Efficiency
- Reduced Turnaround Time
- Outstanding Customer Support
- Advanced Reporting

→ Revenue Cycle Management Service

MDOL offers Revenue Cycle Management services comprised of both unparalleled technology and highly trained billing specialists working together to provide efficient and effective solutions to meet your needs. Our proven best practices combined with expert staff streamline the billing process and simplify workflows. Through our NO Hassle philosophy and integrated services, we provide healthcare facilities:

- One Stop Integrated Solutions
- Account Receivable Follow-Up
- Account Management & Consulting Services
- Service from a Dedicated Team
- Denial Analysis & Handling with Detailed Reporting

- Significant Cost Savings
- Electronic Remittance & Payment Posting
- Reduction in Bad Debt & Denials
- Improved Claim Processing
- Improved Cash Flow

To learn more about our additional services, please call 877.246.8484.

I had no clue how I would demonstrate Meaningful Use before MD On-Lines's support team walked me through it. With their guidance and InSync's capabilities, I was able to attest in a very short time.

Shridar Kotta, MD
Office of Shridar Kotta
Harlingen, TX

The billing module is easy-to-use and the layout and features of the system are user friendly. There are so many tools that have been custom-ized to address the specific needs of our business. The on-demand customized reporting tool allows us to create various reports with a click of a button which saves a lot of time

Mary Bates, Co-owner
Orbit Billing Solutions
Fayetteville, NC

To learn more about how InSync—our user-friendly
EMR and Practice Management system—can assist you
in managing your practice more efficiently,
please call 877.246.8484.

- Scalability of the system makes it ideal for solo-practitioners as well as large, multi-specialty and multi-location facilities

- Known for its unique, user-friendly design, MDOL increases your efficiency without disrupting the way you practice now

- Whether you choose a 'local server based' or an 'online' option, we can integrate with your clinic quickly and seamlessly in a way that best suits your needs

- Easily connects with all major healthcare information systems

- 24/7 remote access keeps you connected with your office

- Outstanding implementation and support teams to assist you every step of the way

inSync®
EMR/PM

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